HEARD COUNTY TRANSIT INCLEMENT WEATHER POLICY

Inclement weather refers to any weather condition that in any way interferes with the safe transport of consumers.

1-2025

Heard County Transit will monitor weather conditions as necessary and keep drivers apprised of impending weather conditions. In the event of inclement weather when public schools are in session, cancellations of transportation services will be consistent with school closings. If schools are not in session and inclement weather occurs, Heard County Transit will assess the need to cancel service or conduct early return trips. These assessments will be based on communications with drivers and Human Service Providers (HSP's), the Regional Transportation Office staff, and information gathered through the news media, Emergency Management Agencies, or the Georgia State Patrol. Once a determination is made, Heard County Transit will contact local radio/television stations with public service announcements regarding closures and notify affected HSP's of closures. If a road is impassable due to weather conditions, **Heard County Transit** will contact the affected riders to discuss reasonable accommodations for any return trip pick-ups. Heard County Transit will also notify the HSP's and the Regional Transportation Office of the situation. In the event that inclement weather conditions develop while passengers are on a vehicle, the driver will deviate from his route and will make every effort to remove the passengers from harm's way. Heard County Transit will also notify the Human Service Provider(s) of the situation.

<u>Heard County Transit</u> will contact the following radio station(s) for public service announcements when inclement weather occurs:

MAGIC 98.1 FM or access by https://magic981.iheart.com (770) 683-7234

<u>Heard County Transit</u> will contact the following news stations for public service announcements when inclement weather occurs:

TV Channel 2 Action News or access by computer @ wsbtv.com (404) 897-7000 TV Channel 5 FOX News or access by computer @ myfoxatlanta.com (404) 875-5555

<u>Heard County Transit will provide an updated electronic copy of the Inclement Weather Policy to all HSP's once a year.</u> Human service providers are to ensure clients receive the handouts and educate clients on the process, to include explaining the need to monitor television and/or radio stations in the event of potential closings. If you need assistance or to reach us after hours you can reach Heard County Transit at (706) 675-1410 please leave a message and someone will get back to you as soon as possible.